ANPER NV – PRIVACY POLICY

Effective Date: September 18, 2026

Anper NV respects the privacy of its customers and is committed to protecting the personal information provided to us.

This Privacy Policy explains how Anper NV collects, uses, stores, protects, and shares customer information when customers register with Anper NV, use our shipping and logistics services, or use the Anper NV Track & Trace Portal.

Curaçao's **Landsverordening bescherming persoonsgegevens (LBP)** regulates the collection, use, and protection of personal data and provides individuals with rights concerning their personal information.

1. Information We Collect

When you register with Anper NV or use our services, we may collect:

- Full name
- **CRIB number**
- Email address
- Telephone/mobile number
- Address and delivery information
- Shipping and cargo information
- Invoice and payment information
- Information required for customs clearance
- Documents uploaded through the Anper NV Track & Trace Portal
- Other information necessary to provide our services

2. How We Use Your Information

Anper NV uses customer information for purposes including:

- Creating and maintaining your customer account
- Processing your shipments
- Customs clearance

- Identifying the importer
- Communicating with you about your cargo
- Providing shipment and delivery updates
- Sending invoices and payment information
- Arranging cargo delivery
- Providing Track & Trace services
- Maintaining business and accounting records
- Meeting applicable legal and customs requirements
- Protecting our business and customers against fraud or misuse

3. CRIB Number

Your CRIB number is treated as confidential customer information.

Anper NV may use your CRIB number when necessary for customs clearance, shipment processing, invoicing, accounting, identification of the importer, or compliance with applicable requirements.

4. Email Address and Telephone Number

Your email address and telephone number may be used to contact you regarding:

- Cargo arrivals
- Shipping updates
- Customs clearance
- Delivery arrangements
- Invoices
- Payments
- Customer service
- Important information concerning your shipment

5. Sharing Customer Information

Anper NV may provide relevant customer information to third parties when necessary to provide our services or meet legal requirements.

This may include:

- Customs authorities
- Government authorities
- Shipping and freight partners
- Warehouses
- Cargo handling companies
- Delivery providers
- Agents involved in transporting your cargo
- Professional or technical service providers
- Authorities where disclosure is legally required

Anper NV does **not sell customer personal information**.

6. Protection of Your Information

Anper NV takes reasonable measures to protect customer information against unauthorized access, loss, misuse, disclosure, alteration, or destruction.

Access to customer information is limited to persons who require the information to perform their work or provide services for Anper NV.

7. Anper NV Track & Trace Portal

Customers may use the Anper NV Track & Trace Portal to provide information and upload invoices or other documents related to their shipments.

Information submitted through the portal may be used for shipping, customs clearance, cargo processing, administration, customer service, and related logistics services.

8. Retention of Information

Anper NV retains customer information for as long as reasonably necessary to provide our services and maintain appropriate business records.

Certain information may need to be retained for longer periods when required for customs, tax, accounting, legal, or other legitimate business purposes.

9. Customer Rights

Subject to applicable law, customers may have rights concerning their personal information, including the right to:

- Request access to personal information held by Anper NV
- Request correction of inaccurate information
- Ask how their information is being used
- Request deletion where legally permitted
- Object to certain processing where applicable

Certain information may be required to be retained by Anper NV and therefore may not be immediately deleted.

10. Keeping Your Information Accurate

Customers are responsible for providing accurate information.

If your **name, CRIB number, email address, telephone number, address, or other relevant information changes**, please contact Anper NV so that our records can be updated.

11. Customer Portal Security

Customers should keep their Anper NV Track & Trace Portal login information confidential.

Customers should immediately contact Anper NV if they believe their account or personal information has been accessed without authorization.

12. Third-Party Service Providers

Anper NV may use third-party providers for services such as shipping, logistics, customs, IT, website hosting, payment processing, communications, and customer portal operations.

Information provided to these providers will be limited to what is reasonably necessary for the relevant service or purpose.

13. Changes to This Privacy Policy

Anper NV may update this Privacy Policy when necessary to reflect changes in our services, business practices, technology, or applicable legal requirements.

The latest version will be published on the Anper NV website or customer portal.

14. Contact Anper NV

For questions concerning this Privacy Policy or your personal information, please contact:

ANPER NV
Website: www.anpernv.com
Email: info@anpernv.com
Telephone: +599 988 81196
Curaçao